Cashless Tolling is Coming to the Thruway System-wide by the End of 2020
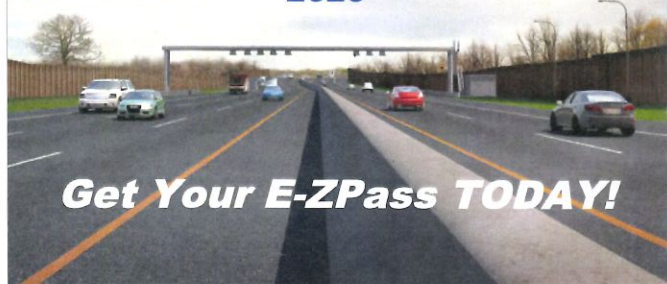
Get Your E-ZPass TODAY!

Registering is E-Z

1. e-zpassNY.com/register

2. Call 1-800-697-1554

Be sure to have your vehicle information and credit card (if applicable) before registering your Tag.

If you purchased multiple Tags, register your first Tag as a "New Account" and for additional Tags follow the instructions for "Registering Tag to Existing Account."

To register a Tag to an existing account you must have an existing E-ZPass account with the New York State Thruway Authority.

NEW YORK STATE OF OPPORTUNITY. | **Thruway Authority**

Find an authorized E-ZPass retailer near you by visiting:
thruway.ny.gov/getezpass
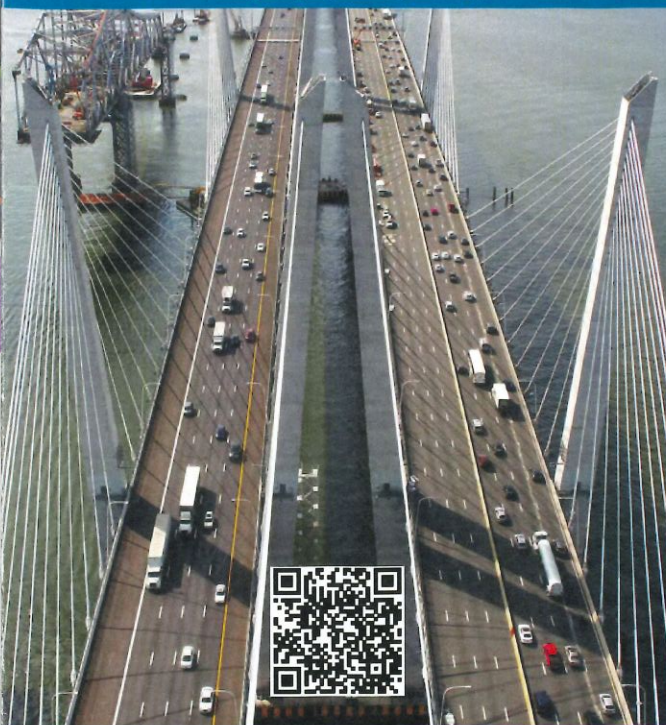
Other Ways To Get E-ZPass

e-zpassNY.com
1-800-333-8655

7/2019

SAVE TIME & MONEY WITH

E-ZPass® On-the-Go

$25
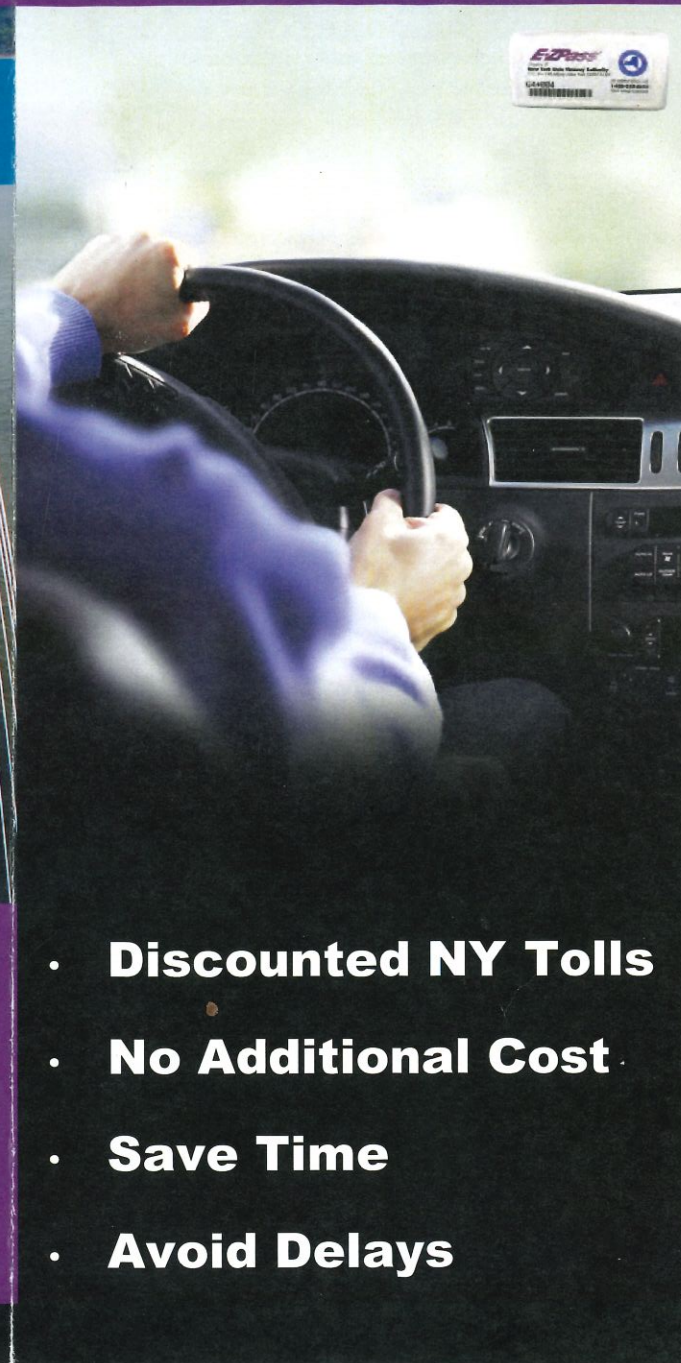
- **Discounted NY Tolls**
- **No Additional Cost**
- **Save Time**
- **Avoid Delays**

E-ZPass On-the-Go is an E-Z and convenient way to SAVE TIME and MONEY. E-ZPass On-the-Go allows the busy traveler to open an E-ZPass account without filling out a lengthy application or waiting in line.

E-ZPass On-the-Go Tags are sold at Thruway Service Areas, more than 800 retail locations and municipal offices across the state and more.

It's E-Z!

✓ **READY**
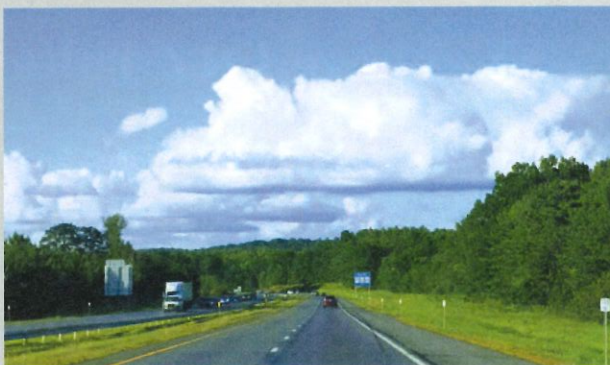Purchase Tag at retailer for $25. Once registered, the $25 will be moved to your account to start your toll balance.

✓ **SET**
Register Tag* online at www.e-zpassny.com or call 1-800-697-1554

✓ **GO**
Attach to windshield and start saving!

Important: You must register Tag before using. Once registered, Tag will be available within 24 - 48 hours for use.

E-ZPass FAQs

How do I put more money on the account after I use the initial $25?

When you register your Tag, you will be prompted to select one of two replenishment methods:

1. **Credit Card/Checking Account with Automatic Replenishment**
When your prepaid balance reaches a certain level, your E-ZPass account will automatically be replenished. No Tag deposit is required.

2. **Check or Cash Replenishment**
You can replenish your account by mailing in a check. A Tag deposit of $10 is required with this replenishment option.

Where can I use E-ZPass?

- New York
- Delaware
- Illinois
- Indiana
- Kentucky
- Maine
- Maryland
- Massachusetts
- New Hampshire
- New Jersey
- North Carolina
- Ohio
- Pennsylvania
- Rhode Island
- Virginia
- West Virginia

When Can I Use My E-ZPass?

You **must** register your E-ZPass On-the-Go Tag either online or by phone before using it. It depends on the time of day you register your Tag, but generally Tags are available for use the next day. Upon registration, you will be advised when your Tag will be available for use on the Thruway and other toll roads.

Can I give an E-ZPass On-the-Go Tag as a gift?

Yes! E-ZPass On-the-Go Tags are excellent gift ideas for any occasion. You can buy the Tag and give it to anyone to register the Tag at a later date.

Does E-ZPass On-the-Go cost extra?

No. There is no additional cost for getting an E-ZPass Tag at an On-the-Go location. The full $25 payment is moved to an E-ZPass account.

Can I add an On-the-Go Tag to my existing E-ZPass account?

Yes, if your existing Tag was issued by the NYS Thruway Authority. This can be determined by verifying that the first three digits of your Tag begin with 004. You must select "Register Tag to Existing Account." If the Tag does not begin with 004, you may not add this Tag to the account and must open a separate account with this Tag.

What if I have more than one vehicle?

Each account can have up to 4 E-ZPass Tags or extra mounting strips will be provided if you want to move your E-ZPass Tag between vehicles. However, all vehicles that use this Tag must be 2 axle vehicles and have the Tag mounted correctly on the windshield.

Will I get an E-ZPass statement?

Yes. Your statement will detail all trips by date, location and toll amount, as well as any payments.

Can I use an On-the-Go Tag in my business or commercial vehicle?

On-the-Go Tags are for 2 axle passenger vehicles only. To enjoy E-ZPass savings in your business or commercial vehicle, you can download an E-ZPass business application by visiting www.E-ZPassNY.com and selecting E-ZPass Info.

*Sign up for **Mobile Alerts** and never miss important account updates including low balance, replenishments, expiring payment methods, and more! Log into your E-ZPass account and select "Account Profile" to opt in.*

Can a Tag be returned to a Retailer?

No. The Tag must first be registered and then can be returned to: E-ZPass Customer Service Center, P.O. Box 149001, Staten Island, NY 10314-9001.