2024

Office of the Sheriff
Monroe County, New York
Sheriff Todd K. Baxter
Undersheriff Korey K. Brown

REGIONAL INVESTIGATIVE OPERATIONS CENTER (RIOC) TALKING POINTS

- Modeled after real-time crime centers now in use in other municipalities across the country to enhance public safety efforts
- Uses include securing critical infrastructure, addressing emerging crime patterns (to include organized retail theft), managing large-scale investigations involving multiple jurisdictions, locate missing or abducted individuals and respond to terrorist threats
- Brings together the technology available to law enforcement, merged with the intelligence analysis of the Monroe Crime Analysis Center (MCAC), tips from the public and the work of investigators and patrol deputies to mitigate identified crime and threats
- Brings all of our technology, information and operational control together in one location, providing valuable assistance to those investigators and deputies working the cases
- Enhances the Rochester Threat Advisory Committee (ROCTAC), a first-of-its-kind targeted threat management team in New York State
- RIOC will have access to data that is publicly available or voluntarily shared from participating businesses, residents, traffic cameras, etc.
- Use of data will be strictly governed by policy and follow a thorough audit process, carefully balancing the public safety data needs while operating under the protections built within the U.S. Constitution and the laws of NYS
- Connect Monroe County Initiative – a new public safety program enabling the people of Monroe County to help keep our community safe:

- Participation greatly enhances emergency preparedness by enabling police, fire, and public safety professionals to better assess and rapidly respond to criminal activity and emergency situations
- Enable investigators to easily gather evidence in the event of an incident
- Register your security cameras with Connect Monroe County to help identify area cameras in case of an incident
- An MCSO investigator will contact the individual via email should they need your assistance solving a crime near you
- Registering your cameras does NOT allow the Monroe County Sheriff's Office to access your live video stream; it only enables investigators to know a camera is present at your location and easily request video evidence should an incident occur
- In the last two decades, technological advancement has revolutionized the potential for greater success in law enforcement activities. This advancement is characterized by Law Enforcement (LE) having a wealth of data and information available. Information flowing from multiple sources such as body worn, traffic, cell phone cameras as well as public and private closed circuit television, social media, drone feeds and other electronic inputs all present both an opportunity and a significant challenge.
- Q. How do we absorb, analyze, integrate traditional investigative findings and manage this input to produce actionable results?
  - A. a Real Time Crime Center, or as we will call it RIOC to avoid confusion with the Monroe Crime Analysis Center (MCAC)
- Multijurisdictional crime patterns and domestic violent extremists (mass killings) are the growing threat to our communities
- Locally our public safety agencies and partners have a renowned reputation for effective interagency collaboration and teamwork; However, this labor intensive process exists with no permanent formal infrastructure or technological support
- Monroe County was in a ripe position to streamline this process and provide the structure to coordinate resources and efforts with the creation of a joint/interagency regional effort, empowering each public safety agency to participate by occupying a "seat at the table" to address threats jointly, without having to continuously rebuild, resource and reorganize the team and its efforts

- Our design is modeled after several other large communities who are realizing the benefit of such centers that deploy advanced technology, provide real time monitoring of that technology, and coordinate efforts of officers and investigators in the field
- We will be a resource to each public safety agency in the region, cautious to not in any way appear to usurp local authority, but to endeavor to work behind the scenes to support their efforts
- The RIOC will be assigned to support complex multijurisdictional crime patterns ranging from smash and grab burglaries, catalytic convertor thefts, and the abducted child, all the way up to, and including, the Domestic Violent Extremist threats such as the Buffalo Tops shooting
- Each of these types of cases require the involvement and coordination of multiple LE agencies as well as other public safety and private sector stakeholders; the foundation for moving local law enforcement from React-and-Respond policing to Predict-and-Prevent policing, working smarter and more efficiently.
- Law enforcement involvement in the Rochester Threat Advisory Committee (ROCTAC) will be coordinated by RIOC staff who are trained in the Threat Assessment and Management process and are able to work cases as well as provide the coordination and follow up work between agencies
- A key member of the RIOC staff will be our liaison to the state and federal agencies who each receive tips and follow up on threats within our region, to ensure a joint investigation with local input; providing multiple people, dedicated to working targeted violence prevention cases, with the intelligence resources and operational ability to prevent violence and seek restorative actions, all as required in Governor Hochul's Executive Order 18
- The Monroe Crime Analysis Center, and the New York State Intelligence Center will continue to be the driving force behind law enforcement intelligence assessment and analytical products; The RIOC is not intended, nor designed to replace that essential function
- The RIOC will focus on what to do with those MCAC developed intelligence products and how to deploy resources to address identified threats